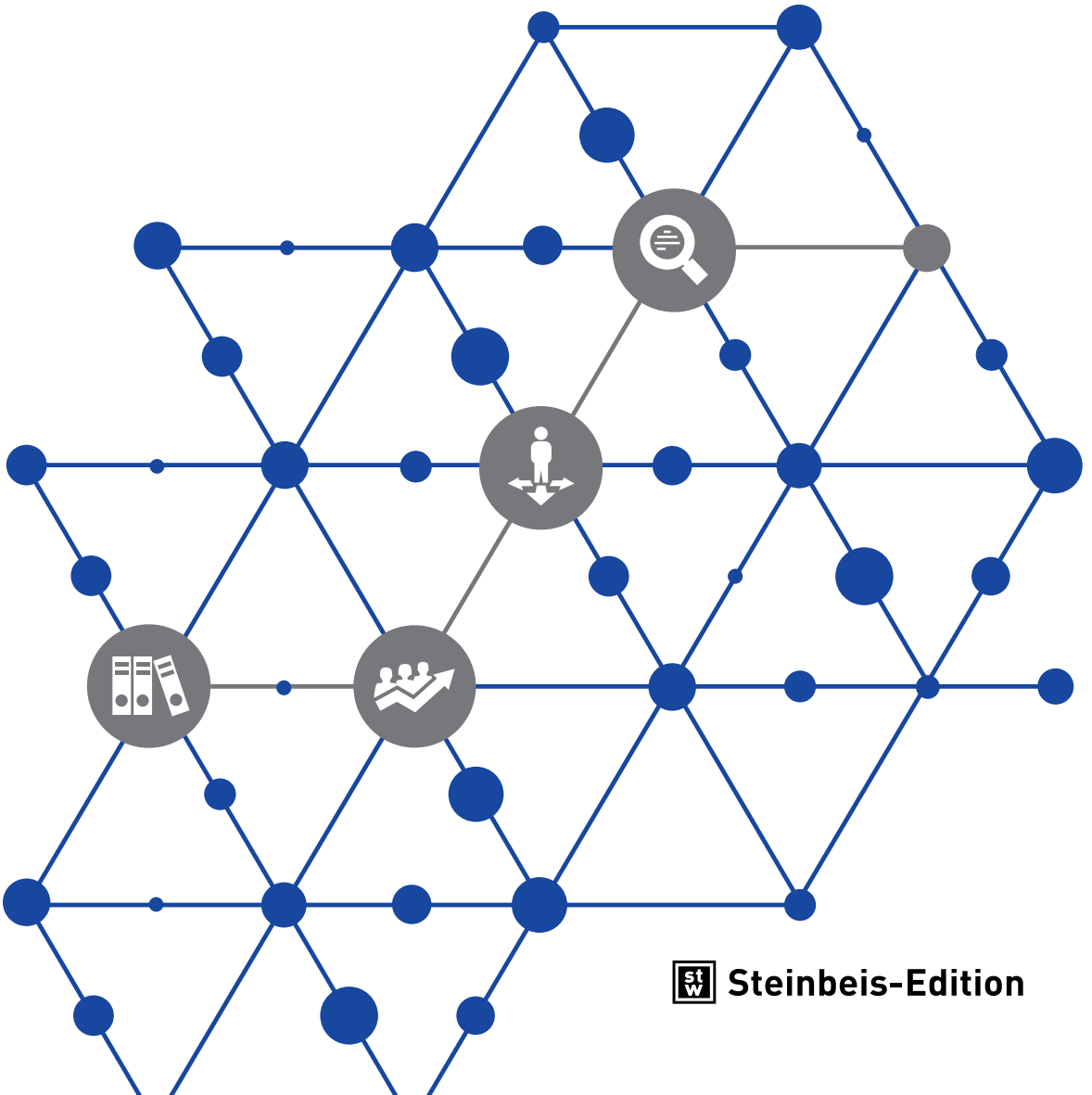




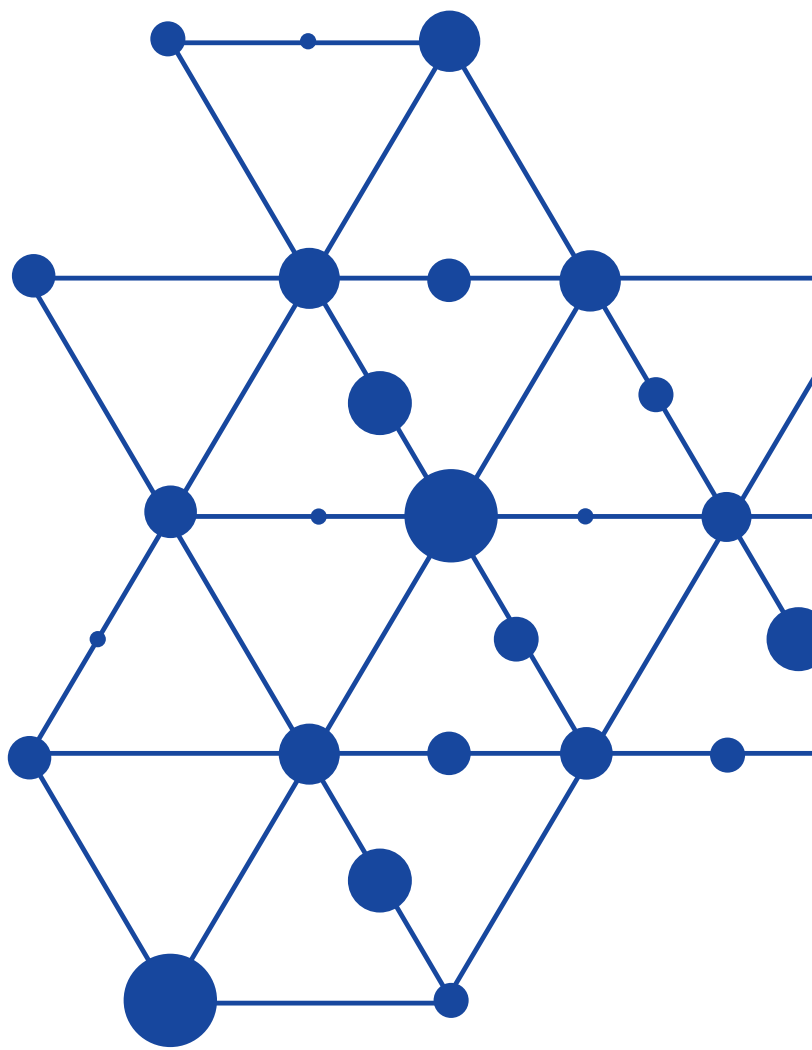
Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs



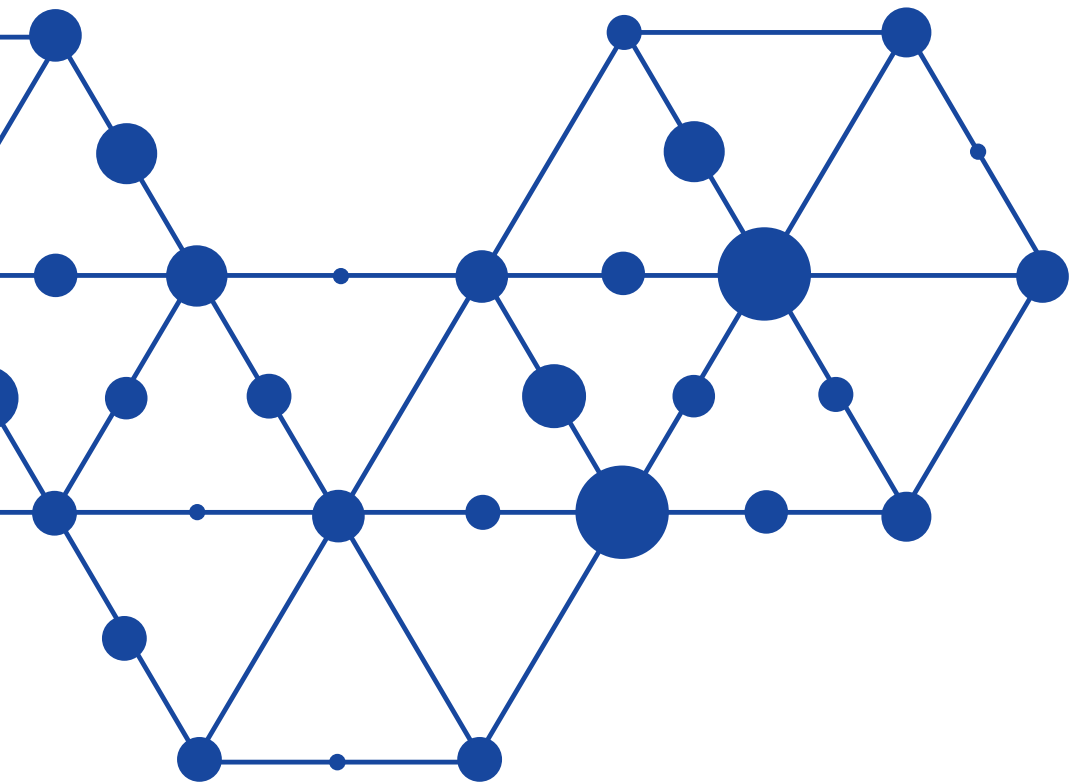
Ardin Djalali

A didactic perspective on leadership education – focussing on the
development of competencies within MBA programs



Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs



LUDWIG-
MAXIMILIANS-
UNIVERSITÄT
MÜNCHEN



SCHOOL OF INTERNATIONAL BUSINESS
AND ENTREPRENEURSHIP

STEINBEIS UNIVERSITY BERLIN

Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs

Zugl. Inaugural-Dissertation zur Erlangung des Doktorgrades der Philosophie an der Ludwig-Maximilians-Universität München (LMU)

Referent: Prof. Dr. Rudolf Tippelt, Chair for Institute of Pedagogy Department of Pedagogy & Rehabilitation, LMU

Korreferent: Prof. Dr. Susanne Weber, Chair and Director of the Institute of Business & Human Resource Education (Wirtschaftspädagogik) at the Munich School of Management, LMU

Tag der mündlichen Prüfung: 01.02.2017



Imprint

© 2017 Steinbeis-Edition

All rights reserved. No part of this book may be reprinted, reproduced, or utilised in any form by any electronic, mechanical, or other means now known or hereafter invented, including photocopying, microfilming, and recording or in any information storage or retrieval system without written permission from the publisher.

Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs

1st edition, 2017 | Steinbeis-Edition, Stuttgart

ISBN 978-3-95663-132-0

Published in the scientific series of SIBE

Likewise Ludwig-Maximilians-Universität Munich, dissertation 2017

Layout: Alice Funda, wunderflow.net, Steinbeis-Edition

Cover picture: Created by Steinbeis-Edition using icons from @bioraven/Shutterstock.com and network from iKatod/Shutterstock.com

Production: Kraft Premium GmbH, Ettlingen

Steinbeis is an international service provider in entrepreneurial knowledge and technology transfer. The Steinbeis Transfer Network is made up of about 1,000 enterprises. Specialized in chosen areas, Steinbeis Enterprises' portfolio of services covers research and development; consulting and expert reports as well as training and employee development for every sector of technology and management. Steinbeis Enterprises are frequently based at research institutions, especially universities, which are constituting the Network's primary sources of expertise. The Steinbeis Network comprises around 6,000 experts committed to practical transfer between academia and industry. Founded in 1971, the Steinbeis-Stiftung is the umbrella organization of the Steinbeis Transfer Network. It is headquartered in Stuttgart, Germany. Steinbeis-Edition publishes selected works mirroring the scope of the Steinbeis Network expertise.

193395-2017-07 | www.steinbeis-edition.de

Preface

Nowadays, companies are confronted with large and varied challenges. The following areas should be listed as examples:

- > **Securing the future:** In times that are defined by a high degree of change and flux, in times where it is not clear if the existing business model of a company will be viable in future, in such times which are now considered normal, companies require a clear vision of the future. Only with a clear understanding of possible future scenarios can goals and strategies to secure the future viability of a company be defined. Companies need to manage the future.
- > **Globalization:** The wave of globalization that has now lasted for over two decades has created enormous competitive pressures for companies, and at the same time offers great opportunities to open up new markets and to cooperate with new suppliers, institutions, and research centers.
- > **Sustainability:** In the interests of future generations, companies must design their business models in such a way that they limit the requirements for natural resources and protect plants, animals and the wider foundations for life on earth. They must ensure that the earth can regenerate itself and that future generations will have the living conditions to continue to be able to lead dignified human lives (Rio Declaration of the UN).
- > **Digital Transformation:** Digitalization, the possibility of deploying artificial intelligence systems, automatization and digital transformation with the goal of securing competitiveness and opening up new viable processes and business models all present a significant challenge and, at the same time, a great opportunity for businesses.
- > **War for Talents:** In order to successfully design their futures, companies need employees and leaders with personality. People who have the knowledge, the qualifications, the skills, the character, the identity, and the virtues and values that are required to independently and responsibly shape the future of the company over the long-term in this challenging and unsettled situation. There is enormous global competition to secure such employees and leaders, from which companies need to emerge successfully.

- > **Quality of Innovation:** The areas listed above require a high degree of innovation from companies. Innovation for the development and introduction of new products and services, innovation for opening up new markets, innovation for developing and implementing new competitive organizational structures, innovation for expanding the base of suppliers, innovation to develop new production processes and business processes, and innovation to develop and introduce new business models. Nowadays, in doing so, it is no longer sufficient to implement incremental innovations to maintain the competitiveness of a company, but in addition, constant and more disruptive and radical innovations are needed. The added challenge consists in executing those ideas that contribute to value creation and therefore bring a high quality of innovation to the company.

The listed challenges will need to be met by a high degree of quality leadership, i. e. leadership towards a good, successful, and sustainable future for the company. The significant and decisive success factor for designing and securing the future of companies is leadership. Leaders with skills, leaders with personality, leaders with the appropriate education.

How the education of leaders is didactically and substantively designed and internationally implemented in the course of Master of Business Administration (MBA) study programs is the focus of Ardin Djalali's research.

Teaching objectives, course contents, teaching methods, teaching media, and exam formats in different MBA programs are analyzed and compared with regionally-specific development of competencies and profiles.

In his work, Ardin Djalali is able to provide inspiration for a future-oriented teaching framework for Master of Business Administration study programs, which does justice to the demands of business.

I sincerely hope that the readers find this to be an interesting and informative study.

Herrenberg, March 2017

Werner G. Faix

Contents

List of tables	XI
List of figures.....	XII
Contents.....	VII
Abbreviations.....	XIV
Abstract.....	XVIII
Summary	XIX
Acknowledgements.....	XX
1 Introduction.....	XXII
1.1. The principle of science	1
1.2. The principle of personality.....	1
1.3. The principle of situation	1
1.4. The epistemological base of action-based or experiential learning.....	2
1.5. Development of competencies	4
1.6. Master of Business Administration (MBA)	5
1.7. MBA curriculum innovations and its didactic elements	7
1.8. One size fits all – the right curriculum for the right students.....	8
2 Theoretical basis.....	10
2.1. Historical background of the MBA.....	11
2.1.1. The Southern (French / Belgian) model.....	11
2.1.2. The Northern model.....	12
2.1.3. US business schools.....	12
2.1.4. European (re)emancipation.....	16
2.2. Worldwide trends in business education.....	17
2.2.1. Research based business schools	17
2.2.2. International rankings for business schools.....	17
2.2.3. Cross-cultural management.....	17
2.2.4. Interdisciplinarity	18
2.3. MBA: Academic vs. professional curricular balance.....	18
2.4. MBA: Curricular criticism.....	18
2.5. MBA: Curricular change	19
2.5.1. Research gap.....	19
2.5.2. Internal factors affecting change	20

2.5.3.	External factors affecting change	20
2.5.4.	David Kolb: A constructivist model of experiential learning.....	22
2.5.5.	The concept of activity orientation.....	23
2.6.	General MBA didactics.....	23
2.6.1.	Historical developments and curriculum research	24
2.6.2.	Subject-specific didactics: Notional and conceptual definition....	24
2.6.3.	University didactics: Notional and conceptual definition	25
2.7.	Components of didactic conceptions	26
2.7.1.	Teaching content.....	28
2.7.2.	Teaching methods as a component of didactic conception.....	30
2.7.3.	David Boud: Considering context in action-based or experiential learning.....	36
2.7.4.	Donald Schön: Reflection-in-action	38
2.7.5.	Teaching media.....	38
2.7.6.	Monitoring learning success.....	39
3	Formulation of research questions and hypotheses.....	42
3.1.	Action-based or experiential learning across international business schools / universities	45
3.2.	Action-based or experiential learning at SIBE	46
4	Methodology.....	48
4.1.	Quantitative analysis of 75 international business schools / universities.....	49
4.1.1.	Selection of business schools / universities	50
4.1.2.	Data collection	50
4.1.3.	Data analysis.....	51
4.2.	Qualitative analysis of the action-based or experiential didactic element 'Project'.....	52
4.2.1.	Data collection	52
4.2.2.	Data analysis.....	53
4.2.3.	Content analysis to explore projects across international business schools / universities	54
4.3.	Qualitative analysis of five didactic elements from 21 business schools / universities	55
4.3.1.	Data collection	55
4.3.2.	Data analysis.....	56
4.4.	Comparison of qualitative and quantitative data to SIBE's Experience Based Curriculum (EBC).....	57

5	Results and discussion	58
5.1.	Analysis of 75 MBA schools	59
5.2.	Project	60
5.3.	Field trip	65
5.4.	Study abroad opportunities	67
5.5.	Internship opportunities	69
5.6.	Quantitative data analysis	71
5.6.1.	One-way ANOVA	71
5.6.2.	All 75 schools	72
6	Qualitative analysis	78
6.1.	Content analysis: Didactic methods for projects	79
6.1.1.	Didactic method: Experiential learning / live / action learning	79
6.1.2.	Didactic method: Entrepreneurial thought and action@ (ET & A)	84
6.1.3.	Didactic method: The FIELD method	85
6.1.4.	Didactic method: Research project	86
6.2.	Qualitative analysis of 21 MBA schools	87
6.2.1.	Goal of the research	87
6.2.2.	Formulation of research questions	88
6.2.3.	Selection of schools	88
6.2.4.	Methodology	89
6.2.5.	Document analysis	90
6.2.6.	Content analysis	90
6.2.7.	Qualitative cross comparison	123
6.3.	The SIBE's Experience Based Curriculum (EBC) for the MBA in General Management	126
6.3.1.	Formulation of research questions for the content analysis of the MBA curriculum	128
6.3.2.	Methodology of document content analysis	128
6.3.3.	Qualitative analysis: Content analysis	129
7	Development of competencies	146
7.1.	Competencies and relevance of KODE® in SIBE's EBC	147
7.2.	Conceptualizing competencies	147
7.3.	Competence models in Europe	150
7.4.	KODE® and its details	153
7.4.1.	Features of KODE®	155
7.4.2.	The use of KODE®	156

7.4.3. KODE® as a selection parameter for the MBA	156
7.4.4. KODE®X	157
7.4.5. KODE® and KODE®X – assessing the quality of SIBE’s EBC... ..	158
7.4.6. Results of the KODE®X of SIBE MBA students	172
7.5. Competence test scores across five countries	179
8 Conclusion	186
8.1. Contributions to research	187
8.2. Practical implications.....	191
8.3. Limitations and future directions of the research.....	192
Appendix.....	194
Appendix 1	195
Appendix 2	198
Appendix 3	199
References.....	200
End Notes.....	236

List of tables

Table 1:	Similar learning goals	91
Table 2:	Differences in learning goals	93
Table 3:	Similarities in core learning content.....	102
Table 4:	Differences in core learning content.....	106
Table 5:	Similarities in classroom based learning methods.....	110
Table 6:	Differences in classroom based learning methods	112
Table 7:	Experiential based learning methods.....	114
Table 8:	Differences in learning media	118
Table 9:	Similarities in evaluation criteria	121
Table 10:	Differences in evaluation criteria	122
Table 11:	Ideal course of Experience Based Curriculum.....	126
Table 12:	Validity of KODE®	154
Table 13:	Framework of KODE® and KODE®X.....	169

List of figures

Figure 1:	Total overview of SIBE's EBC, based on the concept of personal development.....	127
Figure 2:	Holistic model of competence.....	152
Figure 3:	The KODE® Process.....	158
Figure 4:	The KODE® assessment tool.....	158
Figure 5:	KODE® result sheet.....	159
Figure 6:	KODE®-Competence profile.....	159
Figure 7:	The Competence Matrix.....	160
Figure 8:	Comparison of ideal of activity, expectation of activity in the field, initiative and result of activity under normal work and life conditions.....	161
Figure 9:	The KODE®X Process.....	162
Figure 10:	Comparison between the self-evaluation, average evaluation and the evaluation of business mentor.....	168
Figure 11:	Comparison between male and female for KODE®X.....	169
Figure 12:	The distribution of first academic studies before MBA.....	170
Figure 13:	Comparison between work experiences before MBA.....	170
Figure 14:	The distribution of industries and its branches for MBA students.....	171
Figure 15:	Average scores of the KODE®X of 144 SIBE MBA students for result-oriented action.....	173
Figure 16:	Average scores of the KODE®X of 144 SIBE MBA students for loyalty.....	174
Figure 17:	Average scores of the KODE®X of 144 SIBE MBA students for analytic skills.....	174
Figure 18:	Average scores of the KODE®X of 144 SIBE MBA students for problem-solving ability.....	174
Figure 19:	Average scores of the KODE®X of 144 SIBE MBA students for reliability.....	175
Figure 20:	Average scores of the KODE®X of 144 SIBE MBA students for ability to make decisions.....	175
Figure 21:	Average scores of the KODE®X of 144 SIBE MBA students for creative will.....	175
Figure 22:	Average scores of the KODE®X of 144 SIBE MBA students for communication skills.....	176
Figure 23:	Average scores of the KODE®X of 144 SIBE MBA students for initiative.....	176
Figure 24:	Average scores of the KODE®X of 144 SIBE MBA students for commitment.....	176
Figure 25:	Average scores of the KODE®X of 144 SIBE MBA students for comprehensive thinking.....	177

Figure 26: Average scores of the KODE@X of 144 SIBE MBA students for conflict resolution skills	177
Figure 27: Average scores of the KODE@X of 144 SIBE MBA students for team compatibility.....	177
Figure 28: Average scores of the KODE@X of 144 SIBE MBA students for acquisition strength.....	178
Figure 29: Average scores of the KODE@X of 144 MBA student for stress tolerance	178
Figure 30: Average scores of the KODE@X of 144 SIBE MBA students for enthusiasm for innovation	178
Figure 31: Overview of competency scores for five countries	181
Figure 32: Average scores of five countries for personal competency	181
Figure 33: Average scores of five countries for activity & action competency	182
Figure 34: Average scores of five countries for methods & professional competency.....	183
Figure 35: Average scores of five countries for socio-communicative competency.....	184

Abbreviations

AACSB	Association to Advance Collegiate Schools of Business
ACT	Audit Coaching Training
AGSM	Australian Graduate School of Management
AJAX	Asynchronous JavaScript and XML
AMBA	Association of MBAs
ANOVA	Analysis of Variance
B2B	Business-to-Business
BiMBA	Beijing International MBA
C2M	Cleantech to Market
CEIBS	China Europe International Business School
CEO	Chief Executive Officer
CEU	Central European University
CSS	Cascading Style Sheets
DISG®	Dominanz, Initiative, Stetigkeit und Gewissenhaftigkeit
e. g.	example given
EBC	Experience Based Curriculum
ELP	Experiential Learning Program
EOI	Escuela de Organización Industrial
EQUIS	European Quality Improvement System
ERP	Enterprise Resource Planning
ESADE	Escuela Superior de Administración y Dirección de Empresas
ESAN	Escuela de Administración de Negocios para Egresados
ESCP Europe	Ecole Supérieure de Commerce Europe
ESSEC	École Supérieure des Sciences Économiques et Commerciales
ET & A	Entrepreneurial thought and action®
et al.	et alia
etc.	et cetera
EU	European Union
F	Variance of the group means
FIELD	Field Immersion Experiences for Leadership Development
FIFO	First in first out
GMAT	Graduate Management Admission Test
GOTO	Global Opportunities and Threats: Oxford
H	hypothesis
HBS	Harvard Business School
HEC	École des hautes études commerciales
HKUST	The Hong Kong University of Science and Technology
HR	Human Resources

HRM	Human Resource Management
HTML	Hypertext Markup Language
http	Hypertext Transfer Protocol
i. e.	id est
IE Business School	Instituto de Empresa Business School
IESE	Instituto de Estudios Superiores de la Empresa
I-Lab	India Lab
IMC	integrated marketing communications
IMD	International Institute for Management Development
INCAE	Instituto Centroamericano de Administración de Empresas
INSEAD	Institut Européen d'Administration des Affaires
IPADE Business School	Instituto Panamericano de Alta Dirección de Empresa
ISB	Indian School of Business
ISP	Integrated Strategy Project
IT	Information Technology
ITAM	Instituto Tecnológico Autónomo de México
JBS	Judge Business School
KODE®	Kompetenz-Diagnostik und Entwicklung
KODE®X	Kompetenz Explorer
KPO	Knowledge Process Outsourcing
KSA	Knowledge, skills and attributes
LAW	Learning Assessment Week
LCA	Leadership and Corporate Accountability
LDP	Leadership Discovery Program
LIFO	Last in first out
LIFO®	Life Orientations
L-Lab	Leading Sustainable Systems Lab
MBA	Master of Business Administration
MBTI	Myer-Briggs Type Indicator
Mercosur	Mercado Común del Sur
MIT	Massachusetts Institute of Technology
MT	Master Thesis
N	Total Number
NEO-FFI	NEO-Fünf-Faktoren-Inventar
NGO	non-governmental organization
O*NET	Occupational Information Network
Org	Organization
P	Presentation
P	Problem
p.	page
PG Lab	Personal Growth Lab
PR	Public Relations
Q&A	Questions and answers

QS Report	Quacquarelli Symonds Report
QS-ranking	Quacquarelli Symonds ranking
R&D	Research and Development
ROE	Return on Equity
ROI	Return on Investment
RQ	Research Question
S. P. Jain Institute of Management and Research	Sahu Shreyans Prasad Jain Institute of Management and Research
SBS	Saïd Business School
SDA	Scuola di Direzione Aziendale
SIBE	School of International Business and Entrepreneurship
SUB	Steinbeis University Berlin
SPJIMR	Sahu Shreyans Prasad Jain Institute of Management and Research
SPSS	Statistical Package for the Social Sciences
TDR	Transfer and Documentation Report
TP	Transfer Paper
UCY	University of Cyprus
UK	United Kingdom
US	United States
USA	United States of America
USB	University of Stellenbosch Business School
vs.	Versus
WAC	Weighted Average Costs
WT	Written Test

Abstract

Future economic growth and social progress rely in knowledge societies on innovation. Leaders and entrepreneurs require the formation of competencies as the fundamental condition for innovation and sustainable entrepreneurial success.

Many business schools today state that their mission is to educate leaders who will advance the well-being of the economy and society. There are some signs that the adoption of a new leadership mission and the design of new development models – in the light of the widespread failures in leadership worldwide – are having some impact on the field. However, there is a lack of credible leadership education research that is conducted with rigor while still being relevant and useful to practice, to examine and revise these transformations.

Within this doctoral thesis, the author contributes to this challenge by focusing on Master of Business Administration (MBA) programs at first analyzing empirically the status quo of 75 MBA curricula in five different world regions. Secondly, the author introduces a systematic presentation of large scale, action-based and experiential learning methods in current MBA curricula.

Thirdly, an in depth content analysis of 20 European and one US MBA curriculum in regards to teaching aims, teaching content, teaching methods, teaching media and assessing learning success is conducted.

Additionally, the results are compared with the MBA curriculum of Steinbeis School of International Business and Entrepreneurship (SIBE), where action-based or experiential learning methods have been implemented on a programmatic basis and students complete 50 % of their degree program through experience-based means.

Furthermore, in the present work, the KODE®X assessment process is introduced and the competence development of 144 SIBE MBA students realizing real world projects over the entire study period is demonstrated. Lastly, a first glance on the assessment of 250 competence profiles of international MBA students from five different countries across the world is presented.